

# AT A GLANCE

## WHO WE ARE

Mediclinic is an international private healthcare group founded in 1983, with operations in South Africa, Namibia, Switzerland and the United Arab Emirates. Subsequent to the Combination of Mediclinic International Limited and Al Noor Hospitals Group plc in February 2015, the Company's primary listing is on the London Stock Exchange, with secondary listings on the South African Stock Exchange and the Namibian Stock Exchange. The Group's registered office is based in London, United Kingdom.

## WHAT WE DO

Mediclinic is focused on providing acute care, specialist-orientated, multi-disciplinary healthcare services. Our core purpose is to enhance the quality of life of our patients by providing comprehensive, high-quality healthcare services in such a way that the Group will be regarded as the most respected and trusted provider of healthcare services by patients, doctors and funders of healthcare in each of its markets.

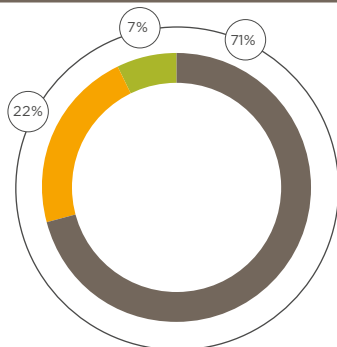
Following the Combination, the enlarged Mediclinic Group now boasts 73 hospitals and 45 clinics: Mediclinic Southern Africa operates 49 hospitals and two day clinics throughout South Africa and three hospitals in Namibia with more than 8 000 inpatient beds in total; Hirslanden operates 16 private acute care facilities and four clinics in Switzerland with more than 1 600 inpatient beds; and Mediclinic Middle East (including the Al Noor facilities) operates five hospitals and 39 clinics with more than 700 inpatient beds in the United Arab Emirates.

Mediclinic also holds a 29.9% interest in Spire Healthcare, a UK-based private healthcare group listed on the London Stock Exchange.

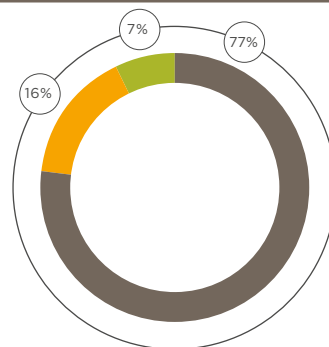
## OUR VISION

To be respected internationally and preferred locally.

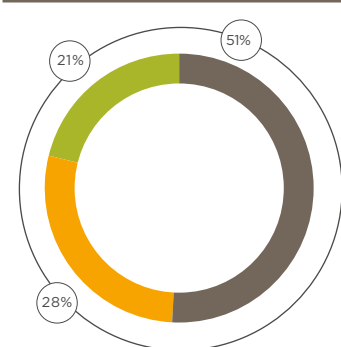
DISTRIBUTION OF THE GROUP'S  
**73 HOSPITALS**



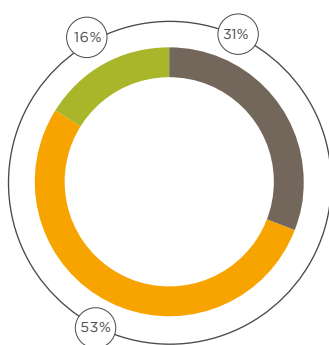
DISTRIBUTION OF THE GROUP'S  
**10 415 BEDS**



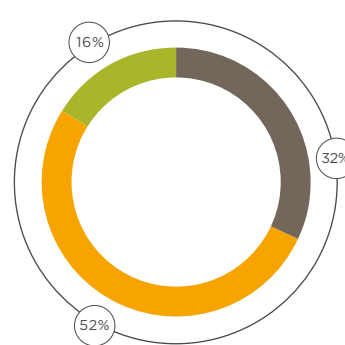
DISTRIBUTION OF THE GROUP'S  
**32 884 EMPLOYEES**



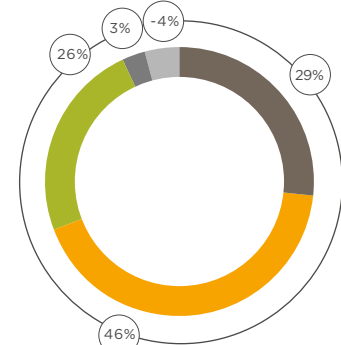
CONTRIBUTION TO GROUP  
UNDERLYING REVENUE (£'m)  
**TOTAL: £2 100m**



CONTRIBUTION TO GROUP  
UNDERLYING EBITDA (£'m)  
**TOTAL: £428m**



CONTRIBUTION TO GROUP  
UNDERLYING EARNINGS (£'m)  
**TOTAL: £219m**



■ Southern Africa    ■ Switzerland    ■ UAE    ■ UK    ■ Corporate

**HOLDING COMPANY: MEDICLINIC INTERNATIONAL PLC**  
(formerly Al Noor Hospitals Group plc)



**OPERATING PLATFORMS**

	MEDICLINIC SOUTHERN AFRICA	HIRSLANDEN	MEDICLINIC MIDDLE EAST
<b>COUNTRY OF OPERATION</b>	South Africa and Namibia	Switzerland	United Arab Emirates
<b>BRANDS</b>			
<b>BUSINESS WEBSITES</b>	<a href="http://www.mediclinic.co.za">www.mediclinic.co.za</a> <a href="http://www.mhr.co.za">www.mhr.co.za</a> <a href="http://www.medicalinnovations.co.za">www.medicalinnovations.co.za</a> <a href="http://www.er24.co.za">www.er24.co.za</a>	<a href="http://www.hirlanden.ch">www.hirlanden.ch</a>	<a href="http://www.mediclinic.ae">www.mediclinic.ae</a> <a href="http://www.alnoorhospital.com">www.alnoorhospital.com</a>
<b>HOSPITALS AND CLINICS IN OPERATION</b>	Operates 49 acute care private hospitals and two day clinics throughout South Africa and three hospitals in Namibia, with 8 017 beds in total. ER24 offers emergency transportation services from their 49 branches throughout South Africa.	Operates 16 acute care private hospitals with 1 677 beds and four clinics in Switzerland.	Mediclinic Middle East operates two acute care private hospitals and eight clinics in Dubai, UAE and two clinics in Abu Dhabi, UAE, with 371 beds in total. Al Noor operates three acute care private hospitals and 29 clinics, mainly in Abu Dhabi, UAE, with 350 beds in total.
<b>NUMBER OF EMPLOYEES</b>	16 832 (20 645 full-time equivalents, which includes 3 813 agency staff) (16 403 permanent and 429 non-permanent)	9 120 (which includes full-time and part-time permanent employees) (6 608 full-time equivalents)	Mediclinic Middle East: 2 507 Al Noor: 4 425
<b>NATURE OF OWNERSHIP</b>	Mediclinic Southern Africa (Pty) Ltd, a company registered in South Africa, is the holding company of the Company's operating platform in Southern Africa. It is 100% owned through wholly-owned subsidiaries (with most group operating companies partly owned and doctor shareholding in hospital investment companies).	Hirlanden AG, a company registered in Switzerland, is the holding company of the Company's operating platform in Switzerland. It is 100% owned through wholly-owned subsidiaries.	The holding company for the Mediclinic Middle East operations is Emirates Healthcare Holdings Ltd, a company registered in the British Virgin Islands, which is 100% owned through wholly-owned subsidiaries. The holding companies for the Al Noor operations are Al Noor Holdings Cayman Limited and ANMC Management Limited, companies registered in the Cayman Islands, which are 100% owned by the Company.

## UNITED KINGDOM

29.9% INVESTMENT IN  
SPIRE HEALTHCARE

## UNITED ARAB EMIRATES

FIND OUT MORE ABOUT  
OUR UAE OPERATIONS  
ON PAGE 42

## SWITZERLAND

FIND OUT MORE ABOUT  
OUR SWISS OPERATIONS  
ON PAGE 38

## SOUTHERN AFRICA

FIND OUT MORE ABOUT  
OUR SOUTHERN AFRICAN  
OPERATIONS ON PAGE 34

## HOW WE GOVERN OUR BUSINESS

Our governance structures are focused on maintaining and building a sustainable business and support our commitment to be a responsible corporate citizen in every country and community in which the Group does business. The key elements of our governance structures include:

- ensuring good clinical outcomes and quality healthcare (see the Clinical Services Overview in the Annual Report, as well as the **Clinical Services Report** available on the Company's website for more information);
- maintaining strict principles of corporate governance, integrity and ethics (see the Corporate Governance Statement in the Annual Report for more information);
- effective risk management and internal controls (see the Risk Management Report in the Annual Report for more information);
- engaging with our stakeholders and responding to their legitimate expectations (see the stakeholder engagement section in the **Sustainable Development Report** available on the Company's website for more information);
- managing our business in a sustainable manner (see the Sustainable Development Highlights in the Annual Report, as well as the **Sustainable Development Report** available on the Company's website for more information); and
- offering our employees competitive remuneration packages based on the principles of fairness and affordability (see the Remuneration Report in the Annual Report for more information).

